

Dear City Water Customers,

The City of Post Falls is committed to providing safe, reliable drinking water to every system user. The Water Division conducts routine fall chlorination of the distribution system as a means of protecting the water system and our users. The City will begin the fall chlorination program sometime after October 5<sup>th</sup> with the goal to maintain chlorine residuals above .25ppm for 30 days. The timing of this is dependent on when we start to see a reduction in our pumping demands. We often see pumping needs go from 20 million gallons a day to 8 million gallons a day in a week as fall weather moves in and sprinkler shut-offs begin in earnest. Sprinkler blow-outs pose a risk to our water system, and the timing of our seasonal chlorination helps protect the system.

The appropriate use of chlorine has been shown to be a safe and effective means of disinfecting drinking water systems. Further information provided by the Centers for Disease Control and Prevention regarding chlorination can be found at <https://www.cdc.gov/healthywater/drinking/public/chlorine-disinfection.html>

While the City of Post Falls chlorination program meets all regulatory and testing requirements, we understand individuals have different sensitivities to chemicals and changes to the environment. The City recommends individuals consult their physician to discuss specific health concerns related to chlorine in the drinking water. The City typically notifies customers about the fall chlorination schedule in the August or September bill and on social media. The City also offers email notification; anyone wishing to be added to this list should email their name, address, and email address to [Waterdivision@postfalls.gov](mailto:Waterdivision@postfalls.gov)

If you have any questions or would like more information, please do not hesitate to contact me.

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